

Occurrence Management



Course Name: Occurrence Management



1 Hour



Certificate of Completion



CPD Credits: 1

What do you do when something goes wrong? How do you ensure that errors are identified and effectively handled, now and in future? Learn how to identify and manage occurrences and risks along the laboratory workflow path.

This course will provide you with the knowledge and understanding to identify risks before they become occurrences and how to manage occurrences to prevent them from recurrences. This course covers root-cause analysis, occurrence management and how to conduct a FMEA to manage risks in the laboratory. *(Included in the Lab Management Online course)*

MODULE DESCRIPTION:

Occurrence Management - Part 1: This module describes how to identify and manage occurrences, as well as identify opportunities for improvement in the laboratory.

Occurrence Management - Part 2: It discusses how to identify areas or elements in the laboratory that may be prone to errors. The processes for managing risks and strategies for risk management are discussed.

OUTCOMES:

- ✓ Define what an occurrence is
- ✓ Identify occurrences throughout the workflow path
- ✓ Describe the process for implementing and managing occurrences
- ✓ Describe and be able to conduct a root cause analysis
- ✓ Define risk and risk management
- ✓ Describe the process for managing risks in the laboratory
- ✓ Define and perform a failure modes and effects analysis
- ✓ Describe different risk management strategies

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